



YMCA of the North

Social Responsibility

**MINNESOTA NEWCOMERS AND REFUGEES
RESETTLEMENT SERVICES**

Refugee Network Services Metro Area Counties

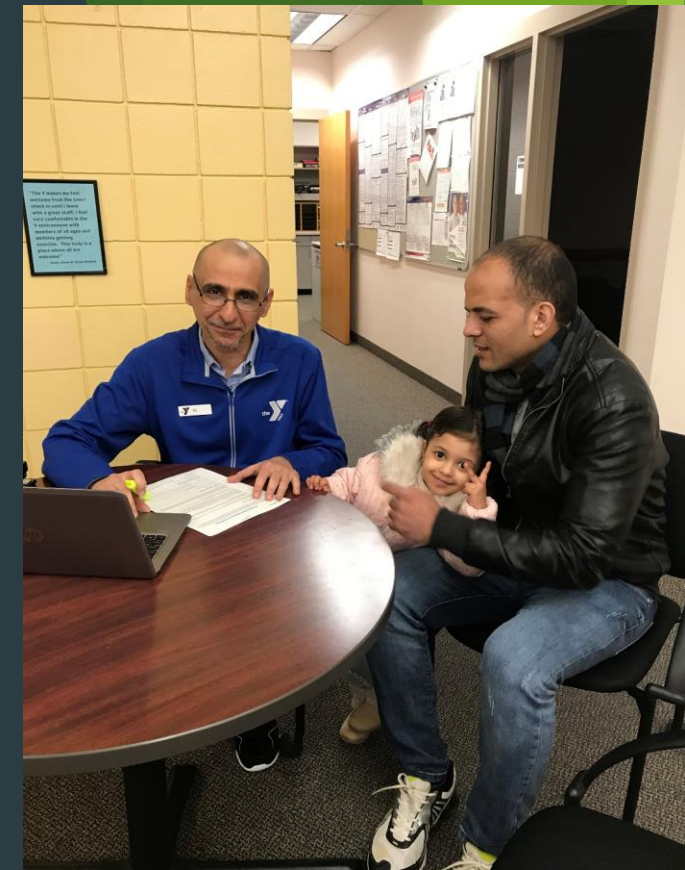


IN A PARTNERSHIP WITH MN DHS - REFUGEE PROGRAM OFFICE (RPO)

- ▶ THE YMCA OF THE NORTH AND ITS PARTNERS- AGENCIES IN CONSORTIUM SERVICES NETWORK CONTINUES TO DELIVER HIGH-QUALITY SUPPORTIVE SERVICES TO THE PEOPLE WITH GRANTED FORMS OF HUMANITARIAN PROTECTION:
REFUGEES, APPROVED ASYLUM, HUMAN TRAFFICKING VICTIMS, CUBAN/HAITIAN ENTRANTS, SIV. SERVICES ARE PROVIDED THROUGH YMCA HUBS TO THE METRO AREA.

What is the role of Resettlement Network Services

- ▶ **YMCA REFUGEE HUBS** YMCA and partners host refugees for an access to the Network Consortiums Services.
- ▶ **FAMILY ASSISTERS** Works with families to resolve immediate needs and connect them to community resources to strengthen wellbeing.
- ▶ **IMMIGRATION SPECIALISTS** Support people with legal services on the path to become U.S. citizens.
- ▶ **EMPLOYMENT SPECIALISTS** Assist to secure and maintain employment.
- ▶ **FAMILY COACHING** Mentoring for vocational pathways or employment goals.
- ▶ **COMMUNITY ORIENTATION** Education for the integration and getting involved in your new community and other relevant topics.



FAMILY ASSISTERS

Family Wellbeing Inventory (FWI)



A WHOLE FAMILY APPROACH



Coordinated Services at Hub locations in each region (MIRS).



Community connection and integration. (Briefing calls)



Building wellbeing for Economic stability and mobility.



Examples of Supportive Services:

- Family wellbeing inventory (FWI).
- Referral to Immigration, Employment, Cash assistance, Community orientation workshops.
- Public Assistance Navigation and direct assistance with applications.
- Child Care (Public and Kids stuff – YMCA Emergency Response Centers).
- ESL courses.
- Housing search.
- Energy Assistance.
- Youth Activities (YMCA program referrals).
- Driving License Application and Driving classes.
- Elder Care.
- Unemployment benefits.
- Helpline for Domestic Violence and Human Trafficking.
- Homelessness 24/7.
- Reading mail.
- Supportive services for RPO staff (Translation verification).
- Interpreting for Refugee Network, NAWCs and YMCA Staff.
- Youth Activities Connection and Community Integration Services (Y memberships).
- COVID-19 Emergency Fund.



Achieved Outcome in records

**NEW AMERICAN WELCOME CENTERS (NAWC)
RESETTLEMENT NETWORK SERVICES (RNS)
YMCA – FAMILY ASSISTERS HUBS**



Metro Area RNS	Enrolled in the program	Enrolled Outcomes	Achieved Outcomes	Achieved outcome for those who are not included in RNS	Total enrolled outcome NAWCs	Notes
4 th Quarter 2019	32	105		0	105	<p>RNS Program launched in October 2019 (2 Years grant by ORR – DHS).</p> <p>On March 2020 and due to the State Emergency orders, all services were made virtual until a further notice.</p>
1 st Quarter 2020	314	786		52	838	
2 nd Quarter 2020	308	989		24	1,013	
3 rd Quarter 2020	328	741		61	802	
Grand Total	982	2,621	1958	137	2,758	

Our Success Stories

- Emi and Corneliu, refugees from Moldova were in needs of beds and mattresses. Their beautiful smile expressing their joy for free brand new beds and mattresses. We've been able to help with their need through our wonderful partner(My Very Own Bed).
- They are so excited for getting back to school and setting up DL learning requirement. A special School year for those lovely little ones since it will be here in Minnesota.



Our Success Stories



- Angela is a very nice person who was finally granted Asylum in the U.S. after hardships and long wait. We helped her to take great steps for a better wellbeing and further self-sufficiency.

Achieved outcome:

- Employment Authorization card
- Social Security Card
- Medical Training for a job placement.
- Public Cash Assistance

“You’re incredibly nice people!, so grateful to you”; Said Angela with a big gratitude.

Our Success Stories

Adil Bilal and his family are newcomers from Sudan. They're enjoying a great new life here.

NAWC- Refugee Hub helped them in getting connected to many public assistance and benefits programs so they reached a good level of wellbeing.

Employment, Health insurance issue solving, Distance learning technology, Better employment opportunity.



Newcomers support:

Be kind, smile to everyone. Help them to enjoy a new and safe life in the United States.

We are for a Stronger and Unified Minnesota Community.

Be Safe 😊

